

Cancellation Policy

Laura Vann School of Pilates schedules and terms are subject to change. We may at any time, choose to withdraw a type of session, price option or promotion.

1. All lessons must be booked in advance via our online booking system GymSync. If you require assistance to make your bookings, please contact me on laura@lauravannpilates.com
2. When you make a booking, it will be treated as used whether or not you attend the session or you gave us less than 24hrs to cancel or reschedule your booking.
3. When purchasing a new session or package, please note that your purchase must be used within 6 months of purchase.
4. When making your booking, please **GIVE US 24H NOTICE TO CANCEL YOUR SESSION**. You may cancel or reschedule via our online booking system GymSync.
5. To ensure that we receive your cancellation outside the 24hr window, the best way to cancel or to reschedule your class or session is through the online system GymSync. If you give us 24hrs notice, you will not be charged for your session and it will be available to use at another time within the 6 months of purchase. If you neglect to give us 24hrs notice to cancel or reschedule your booking, it will be treated as having been used, whether or not you attend, and you will not be entitled to a refund or to reschedule.

Privacy

Commitment to Data Security. Your personally identifiable information is kept secure. Only authorised employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. All email and newsletters from our sites allow you to opt out of further mailings. Laura Vann School of Pilates will never sell, trade, exchange or otherwise share your personal information with any other person, company or organisation.

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Continuing to use our site implies that you agree to these terms.

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